

TAIL OF 2 GROOMERS

812-454-7931

259 N. Main St. Oakland City



GROOMING. BOARDING. DAYCARE.

Pets' Name(s): \_\_\_\_\_

Approximate Weight: \_\_\_\_\_ Sex: \_\_\_\_\_

Age: \_\_\_\_\_ Is your pet(s) spayed or neutered? (please circle) Yes or No

Owners Name: \_\_\_\_\_ Mobile Phone: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

Emergency Contact Name & Number: \_\_\_\_\_

Veterinarian's Name & Number: \_\_\_\_\_

Does your pet(s) have any health issues or concerns we should know about? \_\_\_\_\_

\_\_\_\_\_

Is there any additional information you would like to provide? \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

### **Grooming Release & Hold Harmless Agreement**

Welcome to Tail of 2 Groomers! We are so excited to have you and your pet joining our grooming family. Your pets' comfort & safety is our #1 top priority when they are in our care! Please take a moment to look over the following terms & conditions of this service agreement.

#### **Vaccinations:**

By using our services, you (the owner) agree that your dog/s are up to date on all vaccinations. An unvaccinated dog may put itself and other dogs at risk. Tail of 2 Groomers takes no responsibility for any dog that may contract any of the aforementioned diseases. We may ask at any time for updated proof at which it then must be provided.

#### **Pre-existing medical conditions:**

The health, safety and welfare of your dog is our priority – but we are not liable for any pre-existing medical conditions or any health issues that we may discover during the grooming process. Note: We are not qualified veterinarians – please see a qualified professional if we make any observations, suggestions or recommendations.

**Matting:**

Tail of 2 Groomers will not cause serious or undue stress to dogs by de-matting. If your dog is matted, it is likely that the coat will need to be clipped close to the skin. Heavy matting comes with a high risk of injury, stress and trauma hidden beneath the coat. While all precautions are taken, removing a heavily matted coat can cause nicks, cuts and/or abrasions. After-effects of mat removal can include itchiness, redness, self-inflicted irritations and/or abrasions. If your dog is groomed while having excessive matting, you agree that Tail of 2 Groomers will not be held liable for any costs if veterinary care is needed after the groom is completed. Tail of 2 Groomers reserves the right to charge a matting fee in addition to regular grooming prices. This fee will start at \$10 & increase depending upon the severity.

**Aggression:**

We reserve the right to refuse/stop grooming services if your dog is significantly aggressive and we cannot continue with respect to the safety of the dog and/or the groomer. If we cannot continue, you will be contacted immediately and asked to collect your dog. Muzzles may be used if necessary. Understand that muzzles are a last resort and are only used when completely necessary. Tail of 2 Groomers reserves the right to charge an aggression fee in addition to regular grooming prices. This fee starts at \$10 & increases depending upon severity.

**Collection of dog/s from salon appointments:**

Please be on time to collect your dogs. You will be advised of an estimated completion time and we respectfully request that all dogs are collected within 1 hour of being notified your dog is ready for collection. After 1 hour, Tail of 2 Groomers reserves the right to charge a \$15 daycare fee.

**Payment:**

Payment is due at the time of completed service(s), unless alternate arrangements have been made. If alternate arrangements have not been made and payment has not been received at the time of pickup, late fees may apply.

By signing, You are agreeing to these Terms and Conditions and you are giving permission for Tail of 2 Groomers to take and use photos of you dog(s) to post on their social media sites.

I have read and understand these Terms and Conditions. Once signed, this contract is valid for all subsequent appointments. However, the terms and conditions of this contract are subject to change at any time, without notice, and will overwrite any and all prior signed contracts or releases. It is recommended you update yourself each visit. This clause applies to any and all pets groomed.

Owner Signature: \_\_\_\_\_ Print Name: \_\_\_\_\_

Pet's Name(s): \_\_\_\_\_

For Tail of 2 Groomers: \_\_\_\_\_ Date: \_\_\_\_\_